## **Workplace Violence Prevention**

Your safety, as well as the safety of our patients and visitors, is a top priority at Essentia Health. Essentia has developed a robust Workplace Violence Prevention Program to support the safety of our nurses and all our colleagues. **We care about your safety!** 

Acts of physical or verbal abuse are not tolerated. Report any incidents to your leader or through The Source.

### Reporting

Patient Events (medical errors, near misses, etc.) Events Dashboard Workplace Injuries Workplace Violence

We review every incident to look for trends and opportunities to address or prevent workplace violence events.

#### YOU SAID, WE DID

Added camera to triage room based on your feedback

#### LOOKING OUT FOR YOU

24/7 Security coverage at our Virginia campus

#### **Security Improvements**

- Enhanced rounding from security staff
- Better recruitment and
  retention of security officers
- Escorts on campus and to vehicles
- Increased use of cameras
- Panic buttons
- CenTrak Duress badges
- Security cell phone



#### ED remodel and expansion underway

#### Support and Engagement

- Essentia Health-Virginia has an active Workplace Violence Prevention Committee that includes nurses (\*Let your manager know if you'd like to join.)
- EAP, Peer Support, Office of Well Being, Chaplaincy
- Bedside Care Conferences aid in collaboration for patients at an increased risk for violence

#### DID YOU KNOW?

3,590

Incidents responded to by Security at Essentia Health-Virginia in the last 12 months

# Ongoing training opportunities



- TEAM de-escalation training
- Annual workplace violence prevention training through Saba
- Active threat training
- Critical incident response preparation
- Emergency drills and exercises
- Lateral violence education sessions

